August, 2017

Dear Parents,

Since its opening in 2014, the Student/Parent Portal has been an important communication tool for students, parents, and teachers. The portal can be used to access attendance records, report cards, transcripts, and electronic gradebooks.

The Student/Parent Portal Gradebook is meant to serve as a communication tool between teachers, students, and parents. Used appropriately, the Gradebook will serve as a tool that promotes, rather than replaces, communication between a parent and their child. Directing questions about grades to the student first keeps the responsibility for the grades where it belongs...on the learner.

Your access will be only to the gradebook of your child's teachers and you will only be able to view his/her individual grades. Please understand that each teacher maintains a distinctly different grading style and structure appropriate to their classroom and each gradebook may appear a bit different. The teachers have reviewed their grading guidelines with their students in class and with parents during their “Back-to-School” night presentations.

To access the online Student/Parent Portal account, go to www.byramhills.org, click on the Student/Parent tab and then click on the "Parent Portal" tab. Click on the login and use your Parent Portal ID and Password to log in. Portal assistance information and user guides can also be found here. If you have specific questions regarding accessing the Student/Parent Portal, please contact Mattie Garcia at 273-4187, ext. 1966 between the hours of 9 AM and 3 PM, or you may email her at: magarcia@byramhills.org.

I have attached a few Frequently Asked Questions (FAQ's) regarding the use of the Gradebook for your reference. A larger list of FAQ's will be posted and updated. The additional information can be accessed by clicking the following link: www.byramhills.org/district/parent-portal-information

On behalf of the faculty and staff of Byram Hills High School, I would like to extend our best wishes for a terrific school year.

Very truly yours,

Christopher Walsh
Frequently Asked Questions

Question:
How often can we expect the grades to be updated?
Answer:
Teachers need time to grade projects, assignments, and tests. Please be patient because there are many factors that determine how soon a teacher can assess and return assignments.

Question:
What steps should I take if I have a question/concern about an assessment on the Gradebook?
Answer:
Parents should communicate questions/concerns to their respective students, and then advise their child to discuss a question/concern directly with the teacher. Parents should go through this process prior to calling the teacher directly and/or communicating with the department chair/administrator.

Question:
How long do teachers have to post grades?
Answer:
Teachers will post grades/assessments once ample time is allocated to grade the assessment and the grade has been communicated to the student. The primary job of any teacher is to create lessons, deliver content, facilitate learning, assess learning, and communicate feedback with students to promote learning. Students and parents should expect periodic updates throughout the quarter.

Question:
Are there any other ways that a student receives feedback outside of the Gradebook?
Answer:
Feedback is often given to students in multiple ways and a parent who wants to know how their son or daughter is doing, should always ask their son or daughter first. These multiple ways include; comments on papers/homework, in class assignments/projects, individual meetings and other ways that can’t be quantified by teachers through a number grade.